

Accessibility statement for Flitcham cum Appleton Parish Council website

This accessibility statement applies <https://flitchamparishcouncil.norfolkparishes.gov.uk/>

This website is run by Flitcham Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand. **AbilityNet** has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- you cannot skip to the main content when using a screen reader

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email: clerkflitchamparishcouncil@outlook.co.uk
- phone: 07876 136054

We will consider your request and get back to you in seven days.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements, contact the Parish Clerk via email at the address shown above advising the issues that you are experiencing

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the **Equality Advisory and Support Service (EASS)**.

Technical information about this website's accessibility

Flitcham Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the **Web Content Accessibility Guidelines version 2.1 AA** standard. We know that certain aspects of this website may prevent it from being fully accessible:

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. By September 2020, we plan to either fix these or replace them with accessible HTML pages. The accessibility **regulations do not require us to fix PDFs or other documents published before 23 September 2018** if they're not essential to providing our services. For example, we do not plan to fix some financial documents that are scanned images and cannot be read by a screen reader.

Any new PDFs or Word documents we publish will meet accessibility standards.

Preparation of this accessibility statement

This statement was prepared on 25 August 2020 following Norfolk ALC guidelines

25 August 2020